RFP 2021-22 Employee Engagement Survey Services Q & A

1.	Whether companies from Outside USA can apply for this? (like, from India or Canada)	Possibly, but foreign companies must be capable of complying with all RFP and contract requirements. Specifically, Section 1.11.2.(a) of the RFP requires both domestic and foreign (those incorporated outside of California) corporations to be in good standing with California Secretary of State in order to do business in California and perform the required services under the Model Contract.
2.	Whether we need to come over there for meetings?	Meetings can be held virtually.
3.	Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)	Possibly. Some tasks could be performed outside of the United States. However, the selected contactor must comply Section 1.11.2.(a) of the RFP and be in good standing with California Secretary of State to do business in California.
4.	Can we submit the proposals via email?	Yes, under Section 1.9 Format of Proposal states Proposer must submit proposal electronically via email to: <u>HBEXSolicitation@covered.ca.gov</u> with "RFP 2021-22" in the subject line.
5.	Standard Agreement (STD. 213) - Our company will not provide this document, as Covered California has agreed to proceed with our company's General Terms without disqualification. We would like to confirm that this will not disqualify our proposal.	To be clear, Covered California has not agreed to any company's terms and conditions for this particular solicitation. No contract has been awarded. Covered California may have agreed to a proposer's terms and conditions in a previous contract; however, Covered California has not agreed to any terms and conditions under this solicitation because no contract has been awarded. Covered California will consider a Proposer's terms and conditions that are included in the Proposal. Please submit your company's terms and conditions for our consideration.
6.	Exhibit C - IT General Terms and Conditions - Our company will not provide this document, as Covered California has agreed to proceed with our company's General Terms without disqualification. We would like to confirm that this will not disqualify our proposal.	To be clear, Covered California has not agreed to any company's terms and conditions for this particular solicitation. No contract has been awarded. Covered California may have agreed to a proposer's terms and conditions in a previous contract; however, Covered California has not agreed to any terms and conditions under this solicitation because no contract has been awarded. Covered California will consider a Proposer's terms and conditions that are included in the Proposal.

7. Exhibit D - Privacy Addendum - Our company will not provide this document, as Covered California has agreed to proceed with our company's General Terms without disqualification. We would like to confirm that this will not disqualify our proposal.	Please submit your company's terms and conditions for our consideration. <u>To be clear, Covered California has not agreed to any</u> <u>company's terms and conditions for this particular</u> <u>solicitation</u> . No contract has been awarded. Covered California may have agreed to a proposer's terms and conditions in a previous contract; however, Covered California has not agreed to any terms and conditions under this solicitation because no contract has been awarded. Covered California will consider a Proposer's terms and conditions that are included in the Proposal.
 Exhibit E - Marketing & Branding Guidelines - We are happy to amend our General Terms to ensure that the Covered California name and logo is only used in promotional materials with your prior written consent in each instance. This should address the intent behind your marketing and branding guidelines. We would like to confirm that this will not disqualify our company's proposal. 	Please submit your amended General Terms for our consideration. Your proposal will not be disqualified.